

ABACUS INSURER CLAIM NUMBERS (24 Hr)

ABACUS Dome

For all policies report direct to Gallagher Bassett Technical (Gallagher Bassett Technical act on behalf of ABACUS Dome - Canopiup Managing Agents Ltd)

Telephone: **01443 229 513**

Facsimile: **01443 229 995**

Emergency 24/7 out of office number: **01724 761 378**

E-mail: uk.gbtechnical.adjusting@gbtpa.com

Postal Address: Gallagher Bassett Technical, Units 1 & 2, Ground Floor, Magden Park, Llantrisant, Rhondda Cynon Taff, CF72 8XT

AmTrust Specialty Limited

Report claims direct to AmTrust

AmTrust Claims Department

Tel: **0115 934 9818** (Monday to Friday 09:00 - 17:00 excluding Bank Holidays)

Address: New Castle House, Castle Boulevard, Nottingham, NG7 1FT.

E-mail: claims@amtrusteu.co.uk

Arc Legal Assistance Limited

Report direct to Arc Legal quoting 'ABACUS' when calling.

Tel: **0333 005 6716**

E-mail: claims@arclegal.co.uk

Ageas

Report direct to Ageas.

Tel: **0345 122 3283**

Fax: **0345 122 3017**

E-mail: Not acceptable to report new claims

Liberty Mutual Insurance Europe SE

For all policies report direct to Adjusting Associates LLP (Adjusting Associates LLP act on behalf of Liberty Mutual Insurance Europe SE)

Tel: **01443 229 513**

Fax: **01443 229 995**

Emergency 24/7 out of office number: **01724 761 378**

E-mail: claims@adjustingassociates.com

Postal Address: Adjusting Associates LLP, Ground Floor, Units 1 & 2, Magden Park, Llantrisant, Rhondda Cynon Taff, CF72 8XT

Axis Managing Agency Ltd

For all policies report direct to Gallagher Bassett Technical (Gallagher Bassett Technical act on behalf of Axis Managing Agency Ltd)

Telephone: **01443 229 513**

Facsimile: **01443 229 995**

Emergency 24/7 out of office number: **01724 761 378**

E-mail: uk.gbtechnical.adjusting@gbtpa.com

Postal Address: Gallagher Bassett International Ltd, Strata House, Blisworth Hill Farm, Stoke Road, Blisworth, NN7 3DB

Covea

Report residential claims direct to Covea

Residential Properties

Tel: **0330 024 2266**

E-mail: newcommercialclaims@coveainsurance.co.uk

Report commercial claims direct to Covea.

Commercial Properties

Tel: **0330 024 2266** (Option 2)

E-mail: newcommercialclaims@coveainsurance.co.uk

Postal Address: Covea Insurance Commercial Careline, Norman Place, Reading, RG1 8DA

AXA Residential

New & Existing Claims Tel: **0330 094 7089**

New & Existing Claims E-mail: cpschemesclaims.ins@axa-insurance.co.uk

Manager: **Carrienne Shields**

Tel: **07971 696 381** or **01204 815 636**

E-mail: Carrienne.shields@axa-insurance.co.uk

Escalation E-mail (48hr response): cascpescalations@axa-insurance.co.uk

AXA Commercial

Property Tel: **0345 600 2716** (Option 2 for property claims)

Property Fax: **0300 303 2920**

Property E-mail: cpclaims@axa-insurance.co.uk

Liability Tel: **0345 600 2716** (Option 1 for liability claims)

Liability E-mail: liabilitybolton@axa-insurance.co.uk

Liverpool Victoria

Report direct to LV Insurance.

Tel: **0800 032 1170**

Fax: **0800 876 6370**

E-mail: commercial.claims@lv.com

HCC (Tokio Marine)

Report claims direct to HCC

HCCI Claims

Telephone number: **+44 1656 508600**

E-mail address: delpro@tmhcc.com

Postal Address: Unit 7, Bocam Park, old Field Road, Pencoed, Bridgend, CF35 5LJ